How to Get Started

- **STEP 1**
  Visit [http://portal.miracle-ear.com](http://portal.miracle-ear.com) and click on the “Online Payment System” link in the middle of the web page as shown below with the green arrow.

- **STEP 2**
  You will be redirected to the login screen. If this is your first time online click the link for new users “New users click here” as shown below.

- **STEP 3**
  In this step the account setup screen please enter your franchise id (example: CF1234) and the email address on file and then click Submit.

  Once you get the email with your temporary password please return to the login screen and enter your account information and click submit. You will be asked to change your password the first time you login. Please use a secure password and do not share this password with anyone. If you would like to add your employees you can create separate accounts under the ‘My Profile and Users’ section of the website.

  There will be short instructional videos under “Help/FAQs” in your vertical navigation. These tutorial videos will help you understand and use the website.

  If you have any questions regarding the online payment website please contact the Credit Department at 1-866-486-5202 or email: Credit.Department@amplifon.com

If your franchise id and email match your information in our database your account will be automatically created and a temporary password will be emailed to you within 5 minutes.

If your information does not match what is on file you will see the following message “Your account cannot be found with the information provided. Please contact the Amplifon Credit Department for assistance.” In this case please email Credit.Department@amplifon.com with your name, phone number, franchise id and your current email address. We will update your account and then notify you when you can setup your account.